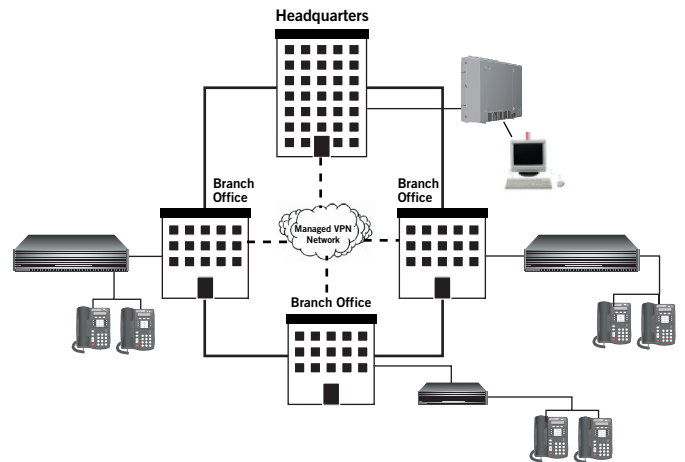


Branch Office Solutions

Overview

With Avaya IP Office you can network telephony and data services via T1, PRI & BRI ISDN, including VoIP on the company WAN. Networking maximizes the current potential of your branch office and remote workers—while building the best possible foundation for your future growth.



Capabilities

Networked telephony—IP Office provides each location with a scalable (up to 360 users) telephony solution that supports voice networking, and offers:

- A uniform dialing plan, making it easy to call co-workers anywhere on the network and improve customer service
- Consistent user experience by sharing the same phones and messaging interface as in headquarters
- A user-defined central directory that is automatically synchronized
- Least cost routing and bandwidth on demand
- Centralized voicemail and/or the ability to network voicemail systems together

Networked data—With its built-in router, IP Office offers networked voice and data communications, providing:

- One link for voice and data networking
- Common access to the Internet; share files and send e-mails to other sites
- Support for RIP-2 protocol for dynamic data routing; IPsec VPN, firewall and NAT (Network Address Translation) for security; Centralized management and proactive fault management via SNMP,

Benefits

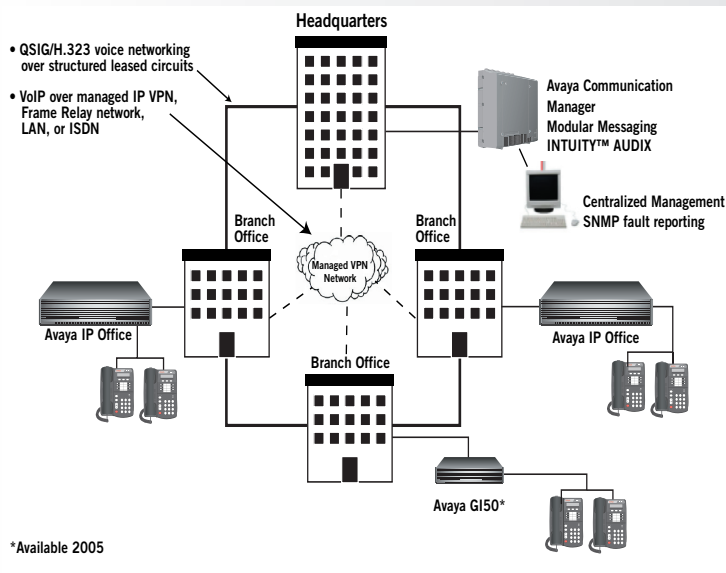
- Operate a network of branch offices with a consistent set of communications and services across all locations; gain the efficiencies of universal functions and end-user familiarity.
- Leverage your existing investment in Avaya systems in your corporate headquarters
- Centralize services (e.g. operator, voicemail) as well as management and administration to reduce costs
- Speed deployment of remote offices—respond more quickly to market demands.
- Improve inter-site communication to simplify information exchange and enhance customer service.

Avaya Advantage

All IP Office Platforms have an integral router with support for bandwidth-on-demand, allowing the negotiation of extra bandwidth dynamically over time.

Branch Office Options

	Small Community Network	Branch Office Communications
Format	All IP Office Networked Solution	IP Office Networked To Avaya Communication Manager
Capacities	<ul style="list-style-type: none"> Up to 500 users across 16 sites If larger networks are required, QSig can be used to link multiple Small Community Networks together. Functionality between the communities is governed by the QSig feature set. 	<ul style="list-style-type: none"> Supports Q.Sig/H.323 voice networking over structure lease circuits and VoIP over managed IP VPN, Frame Relay network, LAN or ISDN
System Requirements	Any IP Office platform networked to one or more other IP Office locations	Any IP Office platform networked to Avaya Communication Manager or Integral 5 Communications Servers at headquarters
User Requirements	NA	NA
Feature Detail	<p>When networking IP Office systems over IP or packet based networks, Small Community Networking enhances feature transparency. The following additional features are available:</p> <ul style="list-style-type: none"> Busy Lamp Field Camp-on Call Back When Free Paging Call Pick-up Desk-to-desk calling Calling/connected name and number Hold & Transfer Centralized Voicemail (VoiceMail Pro)—support for mailboxes, call recording, dial by name and auto attendants (queuing on remote systems is not supported) Internal Directory Absent Text Message Anti-Tromboning 	<p>IP Office to HQ:</p> <ul style="list-style-type: none"> Desk-to-desk calling Calling/connected name and number Hold & Transfer Centralized Voicemail (transparent integration with INTUITY AUDIX or Modular Messaging) Networked Voicemail (message networking)



Office to Office: Small Community Networking

Network IP Office systems in different offices and gain the efficiencies and benefits of uniform communications across locations. Get easy, one-touch extension dialing and a common directory. Share one messaging system and auto attendant (via VoiceMail Pro). Centralize management and services to reduce costs.

Headquarters to Office: Branch Office Communications

Network an Avaya Communication Manager system in headquarters with IP Office systems in branch offices. Share the same phones—a unified dial plan and network with headquarters messaging.

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